

## Sustainability mission statement

The Alex Lake Zurich is part of "The Living Circle" group - a hand-picked group of first-class hotels and restaurants in the most uncompromisingly beautiful locations, run by passionate hosts.

Rice, vegetables, fruit, honey, wine and other fine produce - everything is conjured up fresh from the garden on our own farms and served directly to the table. This is The Living Circle - luxury fed by nature. Whether situated on the banks of the River Limmat in the heart of Zurich, in a private park on the shores of Lake Maggiore or on the neighbouring hills with breathtaking views, all members of The Living Circle have a strong connection to nature and offer their guests unparalleled experiences. The history of The Living Circle properties goes back hundreds of years. The Alex Lake Zurich became part of the group since summer 2020. It is a member of Relais & Châteaux.

Located just a few minutes outside the city and directly on Lake Zurich, the five-star Alex Lake Zurich in Thalwil boasts a unique location. The elegant stone and glass building is flooded with light. Soft colours and exquisite furnishings lend the hotel a maritime flair. 41 modern studios and two penthouse suites with views of the lake and a spacious layout and kitchenette invite guests to stay for longer periods. Culinary delights are served in the Alex Restaurant with its terrace, which is a trendy meeting place in summer. The Alex Bar is also the perfect place to relax with a cocktail or snack. You can also do this in the hotel's own spa with steam bath, sauna and vitality pool as well as direct access to the lake. For the more sporty, there is a gym with state-of-the-art equipment.

The hotel's own boat takes guests to the city centre of Zurich and back in the most beautiful way.

The Alex Lake Zürich has been ISO-certified since 2022 (ISO 9001:2015). The hotel also participates in the "My Climate - cause we care" project and is classified as "Swisustainable III" in the Swiss Tourism environmental programme. Since the beginning of 2023, the hotel has been free of single-use plastic in guest areas (with a few defined exceptions for which no suitable replacement product has yet been found - such as adhesive tape).

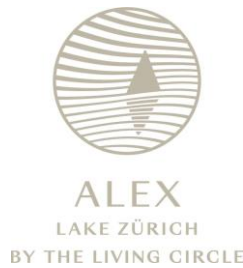
The plastic waste that is nevertheless generated (mainly from films, containers, packaging, etc.) is collected separately, weighed and measured in the form of a "plastic footprint". The amount of plastic waste that cannot be recycled is offset through a collaboration with CleanHub, a company that will correctly dispose the same amount of waste in Asia (or even removing it from the ocean).

The environmental policy of the Alex Lake Zurich is an important part of the quality and environmental management system. We are guided by the following principles:

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THE LIVING CIRCLE LUXURY FED BY NATURE





#### Quality and environmental circle - Green Team

- Under the leadership of the Quality & Sustainability Manager, the Green Team members meet regularly to define operational objectives and implement improvements in the areas of quality and sustainability. The Green Team bases its work on the suggestions of "EarthCheck" and "My Climate" and analyses guest and employee feedback.

#### Management:

- We promote environmental awareness among our employees and spread the environmental virus within the company.
- Good ideas and suggestions for improvement from our employees in the area of the environmentally friendly use of resources are rewarded with recognition.
- We keep up to date with developments and innovations in our specialist field in order to make a further contribution to the careful use of resources.
- We ensure that the quality and comfort of our guests are not affected by the environmental management system.

#### Employees:

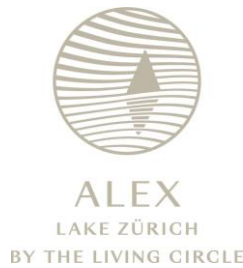
- We treat the environment with care and respect by limiting our energy and water consumption and the amount of waste we produce, and we use environmentally friendly and renewable materials.
- We make suggestions on how we can further improve our environmental footprint.

#### Guests:

- We inform our guests about our sustainable approach to environmental issues (e.g. on the website).
- However, we do not actively ask our guests to change their behaviour, but we do try to raise their awareness through our behaviour.

#### Suppliers:

- An annual screening of our suppliers allows us to define which suppliers support our environmental philosophy.
- Environmental targets are defined in an annual meeting with the main suppliers.
- We encourage our suppliers to use resources in an environmentally responsible manner, and we expect them to provide active support and assistance in the area of environmental protection.
- When planning purchases, we consider the environmental aspect and seek advice from an independent expert on future-oriented technologies.



General public:

- We communicate our contribution to improving environmental protection to the public discreetly and with style by showing what we are already doing and where we are improving.

The Alex Lake Zurich takes external and internal influences into account when implementing the quality and environmental management system. These external and internal influences are defined at regular meetings of the Board of Directors and the Executive Board.

Our aim is to promote ecological and social sustainability and implement it in a targeted manner. In doing so, we are also guided by the "Sustainable Development Goals", the 17 goals for sustainable development that are to be achieved globally and by all UN member states by 2030.

We are therefore actively working to reduce our environmental impact in co-operation with all our stakeholders and partners. We develop clear goals and are committed to fulfilling them in the following areas:

- Reduction of food waste
- Protecting our natural resources
- Favouring local employees, products, suppliers and companies
- Compliance with the principles of fair trade
- Fulfilment of all legal requirements
- Raising awareness among our employees, guests and partners
- Constantly striving to improve

This is a dynamic and challenging process. We are convinced that we are creating clear added value for our and future generations to preserve our natural environment, which will also give us success and advantages on the market.

  
Madeleine Löhner  
Hotel Manager

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