



## Sustainability Mission Statement

Alex Lake Zürich is part of “The Living Circle” – a handpicked collection of premium hotels and restaurants located in uncompromisingly beautiful settings, managed by passionate hosts.

Rice, vegetables, fruits, honey, wine and other fine produce – all come garden-fresh from our own farms directly to the table. That’s The Living Circle – luxury fed by nature. Whether on the banks of the Limmat in the heart of Zurich, in a private park on Lake Maggiore, or on adjacent hills with breathtaking views – all members of The Living Circle are deeply connected to nature and offer their guests unique and unforgettable experiences.

The history of The Living Circle’s properties spans back hundreds of years. Since summer 2020, Alex Lake Zürich has also been part of the group. It is a member of “Relais & Châteaux” and the “Responsible Hotels of Switzerland”.

Located just minutes from the city and directly on the shores of Lake Zurich, the five-star hotel Alex Lake Zürich in Thalwil stands out thanks to its unique setting. Lots of light floods the elegant structure made of stone and glass. Soft colours and a carefully curated interior lend the hotel a maritime flair. 41 modern studios and two penthouse suites offer stunning views of the lake and, thanks to their generous layout and kitchenette, are ideal for longer stays. The hotel’s culinary centrepiece is the Restaurant Alex with its terrace – a popular summer hotspot. The Alex Bar is also the perfect place to unwind over a cocktail or snack. Guests can also relax in the in-house spa with steam bath, sauna and vitality pool – or access the lake directly. Those seeking a more active option will find state-of-the-art equipment in the gym.

The hotel’s private boat service offers guests the most scenic route to and from downtown Zurich.

Since 2022, Alex Lake Zürich has been ISO certified (ISO 9001:2015). It also participates in the “My Climate – cause we care” initiative and is classified at level “Swisstainable III” in the environmental program of Switzerland Tourism. Since early 2023, the hotel’s guest areas have been largely free of single-use plastic (with a few defined exceptions where no suitable alternative has yet been found – such as adhesive tape).

Plastic waste that still occurs (mainly from films, containers, packaging, etc.) is collected and disposed of separately. To offset this, we support CleanHub, a company that collects ocean plastic and cleans beaches in Asia.



A key element of Alex Lake Zürich's quality and environmental management system is its environmental policy. We are committed to the following guiding principles:

Quality and Environmental Circle – Green Team

- Led by the Quality & Sustainability Manager, Green Team members meet regularly to define operational goals and implement improvements in quality and sustainability. The Green Team is guided by recommendations from "EarthCheck" and "My Climate" and evaluates guest and staff feedback.

Management:

- We set the tone and foster environmental awareness among our employees.
- Good ideas and suggestions from staff for environmentally friendly resource use are rewarded with recognition.
- We stay informed in our fields about new developments and innovations to continue contributing to the responsible use of resources.
- We ensure that quality and comfort for our guests are not compromised by the environmental management system.

Employees:

- We handle the environment with care and mindfulness by limiting energy and water consumption as well as waste generation, and by using environmentally friendly and renewable materials.
- We contribute suggestions for improving our environmental footprint.

Guests:

- We inform our guests about our sustainable environmental practices (e.g. on our website).
- We do not actively ask guests to change their behavior but aim to raise awareness through our own actions.

Suppliers:

- An annual screening of our suppliers allows us to determine which ones support our environmental philosophy.
- In annual discussions with our main suppliers, environmental goals are defined.
- We raise awareness among our suppliers about sustainable use of resources and clearly communicate our expectations for active support and cooperation in environmental protection.
- When planning purchases, we consider environmental impact and consult independent experts regarding future-oriented technologies.

Public:

- We communicate our contributions to environmental protection to the public discreetly and with style, by showcasing what we are already doing and where we aim to improve.



Alex Lake Zürich takes external and internal influences into account when implementing its quality and environmental management system. These are defined in the context of regular board and management meetings.

Our goal is to actively promote and implement ecological and social sustainability. In doing so, we are guided by the “Sustainable Development Goals” – the 17 goals for sustainable development to be achieved globally by all UN member states by 2030.

We actively work to reduce environmental impact in cooperation with all our stakeholders and partners. We define clear objectives and commit to fulfilling them in the following areas:

- Reducing food waste (focus topic 2025 in collaboration with “Foodways Consulting”)
- Protecting our natural resources
- Prioritising local employees, products, suppliers, and businesses
- Adhering to the principles of fair trade
- Complying with all legal regulations
- Raising awareness among our employees, guests, and partners
- Continuous efforts to improve

This is a dynamic and challenging process. We are convinced that it creates clear added value for our and future generations in preserving our environment, and it also brings us success and advantages in the market.

From January to April 2025, Alex Lake Zürich will be closed for extensive renovation works, with a strong focus on environmental considerations.

On April 15, 2025, Alex will reopen in renewed splendour.

Madeleine Löhner  
Hotel Manager

April 2025