



Sustainability Mission Statement

Alex Lake Zürich is part of The Living Circle—a carefully selected group of first-class hotels and restaurants in uncompromisingly beautiful locations, run by passionate hosts.

Rice, vegetables, fruit, honey, wine and other fine produce—all of this is brought fresh from the group's own farms directly to the table. This is The Living Circle—luxury fed by nature. Whether situated directly on the River Limmat in the heart of Zurich, in a private park on Lake Maggiore or on the surrounding hills with breathtaking views, all members of The Living Circle have a strong connection to nature and offer their guests incomparable experiences.

The history of The Living Circle's properties dates back hundreds of years. Alex Lake Zürich has also been part of the group since summer 2020. It is a member of Responsible Hotels of Switzerland. In 2025, Alex Lake Zürich decided to move from Relais & Châteaux to the exclusive Small Luxury Hotels of the World label.

Located just a few minutes outside the city and directly on Lake Zurich, the five-star hotel Alex Lake Zürich in Thalwil impresses with its unique setting. An abundance of light fills the elegant stone-and-glass building. Soft colours and carefully selected furnishings give the hotel a maritime flair. Forty-one modern studios and two penthouse suites offer views of the lake and invite guests to enjoy longer stays, thanks to their generous layouts and kitchenettes.

The Alex restaurant, with its terrace, delights guests with its culinary offerings and becomes a fashionable meeting place in summer. The Alex Bar is also the perfect place to relax over a cocktail or a snack. Guests can enjoy further moments of relaxation in the hotel's own spa, which features a steam bath, sauna, vitality pool and direct access to the lake. Those who prefer a more active experience will find state-of-the-art equipment in the gym. The hotel's own boat transports guests to and from Zurich city centre by the most beautiful route.

Since 2022, Alex Lake Zürich has been ISO-certified (ISO 9001:2015). The hotel also participates in the myclimate—Cause We Care initiative and is classified at the Swisstainable III level in Switzerland Tourism's sustainability programme. Since the beginning of 2023, the hotel's guest areas have been largely free of single-use plastic, with a few defined exceptions for which no suitable replacement product has yet been found, such as adhesive tape.

The plastic waste that nevertheless arises—mainly from films, containers, packaging and similar materials—is collected and disposed of separately. As compensation, we support CleanHub, a company that removes plastic from the sea and cleans beaches in Asia.



A key component of Alex Lake Zürich's quality and environmental management system is its environmental policy. We are guided by the following principles:

Quality and Environmental Committee—Green Team

- Led by the Quality & Sustainability Manager, the Green Team meets regularly to define operational objectives and implement improvements in the areas of quality and sustainability. The Green Team draws on recommendations from EarthCheck and myclimate, and evaluates feedback from guests and employees.

Management

- We establish environmental standards within the operation and promote environmental awareness among our employees.
- We recognise and reward good ideas and suggestions from our employees concerning the environmentally responsible use of resources.
- We keep up to date with developments and innovations in our field in order to make a further contribution to the careful use of resources.
- We ensure that the quality and comfort experienced by our guests are not compromised by the environmental management system.

Employees

- We treat the environment with care and consideration by limiting energy and water consumption as well as the amount of waste generated, and by using environmentally friendly and renewable materials.
- We submit suggestions on how we can further improve our environmental performance.

Guests

- We inform our guests about our sustainable environmental practices, for example through our website.
- We do not actively ask our guests to change their behaviour; instead, we aim to raise awareness through our own actions and example.

Suppliers

- An annual screening of our suppliers enables us to identify which suppliers support our environmental philosophy.
- Environmental objectives are defined during an annual meeting with our main suppliers.
- We raise awareness among our suppliers regarding the environmentally responsible use of resources and communicate our expectations concerning their active support and participation in environmental protection.
- When planning purchases, we take environmental considerations into account and seek advice from an independent expert on forward-looking technologies.



The Public

- We communicate our contribution to environmental protection to the public discreetly and with style, demonstrating what we are already doing and where we are continuing to improve.

Alex Lake Zürich takes external and internal factors into account when implementing its quality and environmental management system. These external and internal factors are defined during regular meetings of the Board of Directors and the Executive Management.

Our aim is to promote and implement ecological and social sustainability in a targeted manner. In doing so, we also align ourselves with the Sustainable Development Goals—the 17 goals for sustainable development that are to be achieved globally by all United Nations member states by 2030.

We therefore work actively to reduce our environmental impact in cooperation with all our stakeholders and partners. We define clear objectives and are committed to achieving them in the following areas:

- Reducing food waste—our focus topic for 2025, in cooperation with Foodways Consulting
- Protecting our natural resources
- Giving preference to local employees, products, suppliers and companies
- Adhering to the principles of fair trade
- Complying with all legal requirements
- Raising awareness among our employees, guests and partners
- Continuously striving for improvement

This is a dynamic and challenging process. We are convinced that these efforts create clear added value for both present and future generations by helping to preserve our natural environment—and that they also provide us with success and advantages in the market.

From January to April 2025, Alex Lake Zürich was closed for extensive renovation work, during which environmental considerations were also taken into account.

On 15 April 2025, Alex reopened in a new splendour.

Dario Salvel
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